



Entera Utility Contractors Limited
1011 Wilson Ave
Toronto, Ontario
Canada, M3K 1G1

Telephone: 416 746 9914
Fax: 416 746 4342
Website: www.entera.ca

May 28, 2014

Reference: Toronto Hydro Electric System Ltd construction within the Markland Woods Neighbourhood

Dear Sir Madam,

Entera Utility Contractors Co. Ltd. has been contracted by Toronto Hydro Electric System Ltd. to upgrade the current electrical distribution system. Underground work will be carried out in front of your property, where access to and from your property will be maintained in a safe manner. This work will include the excavation and installation of conduit on public and private property including your yard to the hydro meter.

As part of our Quality Assurance program our QA/QC Representatives will be on site to video tape the entire construction area. We will be videotaping prior to as well as after the completion of all construction.

We kindly ask you, as the homeowner, to please notify us of any buried private service lines such as irrigation systems, decorative lighting and natural gas lines for barbeques that may have been placed/buried on your property. We will endeavour to minimize our presence on your property during construction activities and your property will be left in the same condition it was prior to our arrival.

Entera personnel will be easily identified as they will be wearing Entera hard hats and vests containing the logo in the top left corner of this letter. The Supervisors on site will be wearing a white Entera hard hat. Should you have any immediate questions or concerns, please approach the Supervisors and they will do their best to accommodate you.

This project is expected to start Late-May, 2014 and be completed end of December 2014 then hydro cabling crews will move in, start date unknown at this time. Entera will complete temporary repairs to the public property and the City of Toronto will do the permanent repairs. We ask for your patience, understanding and cooperation in completing this necessary work to improve the hydro infrastructure in your neighbourhood. Please contact Entera if you have any questions or concerns regarding our work at 416-746-9914.

Sincerely,

A handwritten signature in black ink, appearing to read 'BJ', with a long horizontal flourish extending to the right.

Brad Johnson,
Operations Manager,
Entera Utility Contractors